

## Bridging the Gap of Communication workshop

When you visit a foreign country, you implicitly know it will be hard work trying to make yourself understood to those around you. It's easy to forget, however, that even when you speak the same language as your listener, the meaning you are trying to convey can still be completely misunderstood.

## What you can expect to receive:

- ♦ Become self-aware of your personal communication style
- Understand how to communicate for the best response from others
- Explore skills to recognize different audience styles
- Learn how to bridge the gap of similar and differing traits
- Practice effective communication with those of differing styles
- Learn how to leverage the communication style of your listener
- Learn how to confirm your message has been received
- Complete an action plan to increase communication effectiveness
- Develop a plan to measure results over time